

KELLY HUGHES

CLIENT EXECUTIVE

Kelly Hughes joined the MJ Insurance team in 2019 as a client executive in our Benefits Consulting department. Kelly will use her 7 years of industry experience to act as a client advisor, supporting day-to-day operations of clients' benefit plans and creating and executing benefit plan strategy.

At MJ, Kelly is responsible for the communication, accountability and execution of annual service plans. She also oversees claims and experience modification reviews, industry benchmarking, claims drill-downs and alternative modeling. In addition, Kelly manages the coordination of carrier activities, audit support, plan analysis and evaluation, along with prescription program analysis and recommendations. In her role as client executive, Kelly acts as the internal conduit or "quarterback" between analytics, wellness, communication and compliance to ensure all teams within the Benefits Consulting department work seamlessly to execute on personalized client strategy.

Outside of MJ, Kelly enjoys spending time with her husband and two children.



EDUCATION

Miami University - Bachelor's of Accountancy

EXPERIENCE

Prior to joining MJ, Kelly worked as an Account Executive at another brokerage firm.