

# CATHY JAMES

## COMMERCIAL CLAIMS MANAGER

Cathy joined MJ Insurance in 2002 as the commercial claims manager and continues in that capacity today. With nearly three decades in the industry, her knowledge and experience lies in handling multi-line claims including Workers' Compensation, Property, General Liability, Property, Auto, Marine and specialty coverages, as well as vast experience in the transportation, mining, Japanese-owned business, construction, manufacturing and habitational industries.

Cathy is responsible for overseeing and managing all aspects of the commercial claims team as well as creating and maintaining best practices throughout the department. She and her team work to provide proactive claims assistance to clients while providing optimum service and delivering the most advantageous claim resolutions.

In addition to solving puzzles for clients, Cathy loves solving actual jigsaw puzzles at home! She has won "funniest female" in the MJ office for 4 years in a row. Cathy loves to make people laugh and spends time with her family whenever possible. Cathy also has a green thumb and loves all kinds of plants. She has air plants and even plants that don't require dirt, hanging in her office!



### EDUCATION

Quincy College

### DESIGNATIONS

Indiana Property & Casualty License

### PHILANTHROPY

St. Louis Catholic Church  
Food for Souls